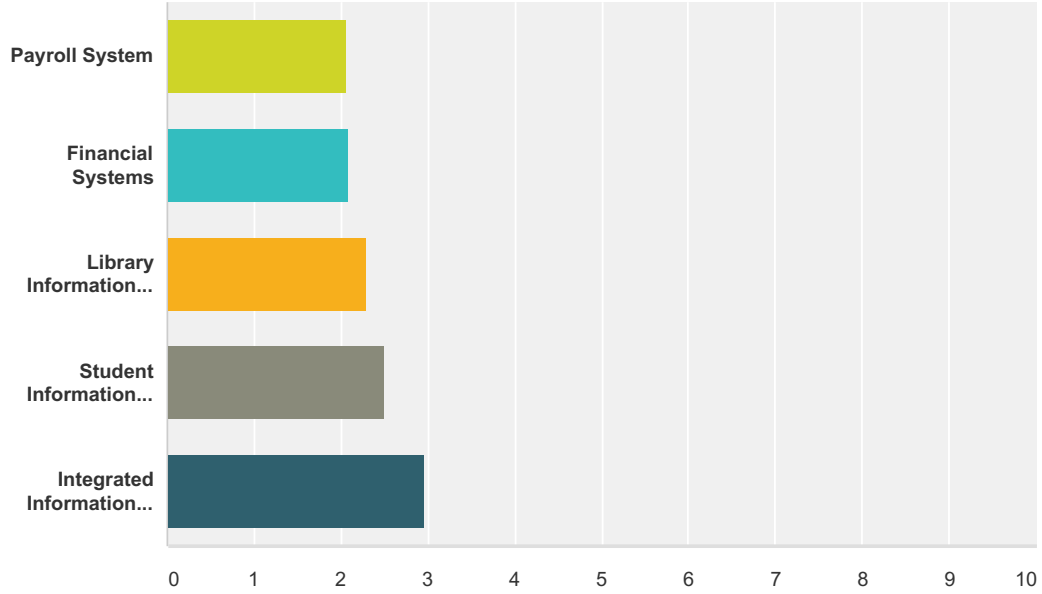


# KENET Customer Satisfaction Survey

## Q10 What is the level of administrative systems automation in your institution (from position 1 Full Automation to position 5 No Automation)

Answered: 58 Skipped: 3



	1	2	3	4	5	Total	Weighted Average
Payroll System	33.33% 19	45.61% 26	8.77% 5	5.26% 3	7.02% 4	57	2.07
Financial Systems	37.93% 22	37.93% 22	10.34% 6	5.17% 3	8.62% 5	58	2.09
Library Information System	36.36% 20	30.91% 17	10.91% 6	10.91% 6	10.91% 6	55	2.29
Student Information Systems	28.30% 15	26.42% 14	22.64% 12	11.32% 6	11.32% 6	53	2.51
Integrated Information Systems (one system that does multiple functions)	20.00% 11	21.82% 12	21.82% 12	14.55% 8	21.82% 12	55	2.96